

8 Conflict – Managing it Creatively

Case Study: Trouble in the Board Room

Trustees Carol Henderson and Marla Gibson disagree on just about everything. Their inability to get along and constant sniping at each other are disrupting meetings and undermining the work of the Board. The Chair has been unable to deal with the situation effectively. Other trustees are fed up with their behaviour and even the media and district constituents are becoming aware that animosity is an issue at the Board table.

How can you as a Board of trustees remedy this situation? Use Module 8 to help you work through this case study.