



# 3 Right from the Start: Roles and Responsibilities

## Quotes

One of the tests of leadership is the ability to recognize a problem before it becomes an emergency.

**Arnold Glasow**

If you're doing it right, you don't feel like you're wielding power.

**Allen Jacobson**

Government is a trust, and the officers of the government are trustees.

And both the trust and the trustees are created for the benefit of the people.

**Henry Clay**

Be a yardstick of quality. Some people aren't used to an environment where excellence is expected.

**Steve Jobs**

High expectations are the key to everything.

**Sam Walton**

Hold yourself responsible for a higher standard than anybody expects of you.

Never excuse yourself.

**Henry Ward Beecher**

Making good decisions is a crucial skill at every level.

**Peter Drucker**

When your values are clear to you, making decisions becomes easier.

**Roy E. Disney**

Whatever happens, take responsibility.

**Tony Robbins**

Alone we can do so little; together we can do so much.

**Helen Keller**

**Professional Development Program for School Board Trustees**  
**Module 3 Right from the Start: Roles and Responsibilities**



Efficiency is doing things right; effectiveness is doing the right things.

**Peter F. Drucker**

Quality is everyone's responsibility.

**W. Edwards Deming**